



Providence Place™
Senior Health and Housing



Living well every day.™

www.providenceplacenc.com



However you define “living well every day,” Providence Place is here for you. At Providence Place we honor the individual with the full breadth of service tailored specifically for residents in our Independent Living, Assisted Living and Skilled Nursing Care facilities. We’re known as well for encouraging strong connections — to family, friends, community — and enthusiastically striving for an environment where everyone feels loved and valued.

Contents

Who we are and what guides us	2
Our Facilities	
Independent Living.....	6
Assisted Living.....	7
Skilled Nursing Care	7
Alzheimer’s and Dementia Care	8
Contact Information	8
Campus Map.....	9



Serving the Senior Community of High Point and the Triad For Over 30 Years

Since the early 1970s, Providence Place has dedicated itself to senior healthcare and housing in High Point and the Triad. We have grown from our original facility on Centennial Drive in High Point, to include a large campus on Westchester Drive, home to our Independent Living (Westchester Village) and Skilled Nursing (Westchester Manor) facilities, as well as the Providence Place Administrative offices. Our outreach stretches beyond High Point and into the community at large because ministering to the health and well-being of our senior population has no geographical bias.

Our goal at Providence Place is to help our residents “live well every day.” Everyone’s needs vary, and abilities change — sometimes overnight, it seems — and that’s why Providence Place tailors its offerings to each individual. It’s an approach that results in contented residents (and their families), not to mention one of the best values in senior health and housing in High Point and the Triad.



Our Core Values:

Sanctity of Life

We believe God created us all. All human life, therefore, is precious and has meaning in all of its seasons and stages.

- We will recognize each person, whether resident, family member or employee, as an individual of worth.
- We will strive to provide proper care, honoring each life with which God has entrusted to us.

Dignity

We believe in every person's basic human dignity. We affirm that each person is created with a unique sense of identity and individuality.

- This conviction will motivate us to treat each person with an equal degree of respect.
- Our administrative personnel and staff caregivers will work to affirm and preserve the dignity of all residents, regardless of their physical condition.
- Our administrative and supervisory personnel will affirm the dignity and give due respect to all employees, while performing the necessary functions of management and accountability.

Compassion

We will cultivate a spirit of sincere care for the feelings and conditions of others.

- We will strive to be attentive to the needs of residents, families and employees, especially in challenging or difficult times and circumstances.
- Our compassion will motivate us to act in the most reasonable, helpful and appropriate ways.

Faith-Based Ministry

Inspired by a foundation of Christian faith, we will promote an unselfish desire to serve others, and work to create a climate of faith expression and reinforcement.

- We are dedicated to serving the healthcare and residential needs of our community while upholding Christian principles.
- We will conduct ourselves and guide our organization with an eternal perspective.
- The spiritual, emotional and physical well-being of our residents, families and employees will inspire all we do.

Volunteers

We will promote and support a commitment to volunteerism, believing that members of our community have much to offer our residents above and beyond what our staff of caregivers can provide.

- Cultivating a culture of volunteerism will be a high priority in all of our facilities.
- We affirm the reality that strong volunteer ministries to our residents and employees serve greatly to enhance their lives and service.

Integrity

We place a high value on personal and corporate integrity. We will act at all times ethically, and with transparency and accountability.

- We commit to doing the right things for the right reasons, whether or not anyone will know.
- Truthfulness will be practiced and expected among all members of the organization.
- Accountability processes will be utilized in order to ensure the ongoing integrity of the organization.

Excellence

We desire to surpass the ordinary and become exceptional. Striving for excellence will be a daily hallmark of our organization.

- We will strive to continually exceed our residents' expectations with outstanding service.
- Our leadership will reinforce a culture which helps all employees be enthused about doing their best for others.
- We believe in excellence in knowledge and performance within our areas of expertise as we provide services to our residents.

Continuous Renewal and Learning

We believe in the importance of constantly improving our services, operational efficiencies and performance capabilities.

- We will be open to new methods and innovation in the best interest of our residents and employees, and in the fulfillment of our mission.
- We will pursue continual growth of operational knowledge and practices in order to meet the challenges of a changing environment.

Wellness

We will promote wellness among our residents, believing that their connection to our organization should serve to enhance their life journey.

- We will strive to provide an excellent level of health care to meet the ongoing needs of individual residents.
- We will constantly explore ways to foster our residents' independence and engagement.
- We will provide opportunities for group interaction, recognizing that a sense of community is vital for our residents.

Our Vision

To be recognized as the premier resource for housing and senior services through innovative models and state-of-the-art care systems that maximize functional abilities and spiritual development of its residents and program participants.



Our Mission

To passionately serve the housing and care needs of senior adults with advanced programs and services delivered at an exceptional value while encouraging personal and spiritual growth and development.



Our Facilities

Among High Point's Best Values in Independent Living For Seniors

It's never easy deciding when to move to a more manageable life. But, the house you love is also the house that needs cleaning, upkeep and probably an upgrade for immediate response in case of accidents or emergencies. With all that, it is still the house you know and love. We can't replicate the structure, but we can capture the feelings of home at Providence Place.

Our Westchester Village apartment homes were made for independent folks like you. Open and spacious floor plans, quality appliances, warm natural light and security features to ensure your comfort and peace of mind. It's your home, just more manageable. And value? There is no buy-in at Providence Place. Your rent is your membership. Unlike other properties that package services — some you may need, some you may not — Providence Place leaves the decision in your hands. A full array of concierge services — laundry, meals, cleaning, transportation, medication management — is available. And you pay only for what you use. Everything you need is nearby: shopping, restaurants, banks and churches. And there's always an on-site activity or excursion brewing for active seniors:

- Spacious 1 & 2 Bedroom Apartments.
- Includes all utilities and cable (except phone).
- Small pets welcomed.
- Regular activities, (and impromptu card games and get-togethers can break out at any time).
- Transportation to appointments available.
- Emergency pull cords in every unit.
- Staff on-site 24/7.
- Meal delivery, housekeeping and other concierge services available. Pay Only For Services You Use.

Assisted Living: Where Seniors Discover Their Best Lives

Since the early 1970s, Providence Place's assisted living facility has served High Point and the Triad with compassionate assisted care. Assisted living at Providence Place balances gentle encouragement and attentive care. Residents get the support they need to interact and participate, to stay engaged. In such an environment it's not uncommon to see our assisted living patients return to independent living. We cheer those moments, and every moment for residents who come here to live well every day.

- Three room sizes — mini-private, semi-private and deluxe semi-private.
- Certified Medical Technicians and CNAs on site 24/7.
- Customized care programs available.
- Regularly scheduled activities.
- Restaurant style dining.
- Open door visitation policy for families.

Skilled Nursing Care For High Point and the Triad

For seniors, rehabilitation after surgery or injury can be accelerated with up-to-date technology and techniques. But just as certain, the quality of care plays a major role in restoring mobility, speech and self-sufficiency. We specialize in human-touch care at Providence Place's Westchester Manor.

Our Skilled Nursing facility has no more than 22 patients per hall. This uncommonly low staff-to-patient ratio permits a level of attention and monitoring rare for a skilled nursing facility. The additional encouragement and motivation ensures the resident enjoys the best life possible. Furthermore, we welcome the involvement of families, who can play a significant role in the recovery or stabilization of a nursing patient. Long-term care and a dedicated Alzheimers/dementia care wing at Providence Place provide around-the-clock comfort and attention, should those services be required. Private insurance patients are welcomed and the facility is Medicare/Medicaid certified.

- Clean, bright and secure facility.
- Licensed, skilled nursing & memory care 24/7.
- Physical/Occupational/Speech Therapy.
- Private & Semi-Private rooms available.
- Beauty salon on-site.
- Dining room on each floor.
- Recreational Therapist on staff.

Alzheimer's/Dementia Care Dedicated To Improvement

Patients who live with memory related illnesses like Alzheimers or dementia have their own wing at Providence Place. Using therapies that integrate into the patient's daily lives, staff specially trained in the treatment and care of Alzheimer's patients work daily to maintain, and sometimes improve, memory and cognitive skills.

- Clean, bright and secure facility.
- Licensed nursing & memory care 24/7.
- Physical/Occupational/Speech Therapy.
- Private & Semi-Private rooms available.
- Beauty salon on-site.
- Recreational Therapist on staff.

Interested In a Tour?

Come and see for yourself how Providence Place can help you or your senior family member "live well every day." We will gladly accompany you on a tour of our facilities and answer any questions you may have. Please e-mail mleigh@providenceplacenc.com to set up an appointment.

Choosing senior healthcare and housing can be a stressful exercise ... for everyone. It doesn't have to be. We're happy to answer questions you may have about our facilities and programs so you can make an informed, confident choice.

Administrative Offices:

1701 Westchester Drive, Suite 400
High Point, NC 27262

phone: 336.888.4560
fax: 336.888.4663

www.providenceplacenc.com



Campus Maps

WESTCHESTER DRIVE CAMPUS



- 1 1701 Westchester Drive: Providence Place: Houses administrative offices, as well as commercial office space anchored by Cornerstone Health administrative offices.
- 2 1765/1775 Westchester Drive: Westchester Village: Independent Living apartments; several floor plans and a variety of a la carte concierge services available
- 3 Future Development
Proposed site for Providence Place Wellness Center
- 4 Proposed site for Providence Place new Assisted Living Facility
- 5 1795 Westchester Drive: Westchester Manor: Skilled Nursing Care facility with 129 beds including a dedicated Alzheimer's/dementia wing; low patient-to-staff ratio ensures attentive, compassionate care around-the-clock.
- 6 Westchester Village Townhomes. Independent living with spacious homes, ample parking, situated on a quiet cul de sac.

CENTENNIAL STREET CAMPUS



- 1 1901 Centennial Street: Wesleyan Arms: Assisted Living facility recognized for a high level of care, compassion and encouragement given to each resident; licensed staff on-hand around-the-clock. [Click here to learn more.](#)
- 2 Wesleyan Arms Garden Apartments: traditional apartment setting with comfortable, well-cared-for apartments.
- 3 900 Eastchester Drive Wesleyan Homes: government subsidized senior independent living facility.